

November 2020

One Step Newsletter

The official newsletter of One Step Software

How One Step is Helping the Community

Now more than ever, the need to connect and collaborate with others is crucial. COVID-19 has forced individuals and programs to rethink how to stay engaged while also practicing the appropriate social distancing measures as well as safety precautions. One Step is passionate about helping the addiction community and we've been doing what we can to provide support to our clients and friends within the industry.

Virtual Meet-and-Greet

With conferences being cancelled this year due to the pandemic, One Step decided to host our first ever virtual networking event this past week. The goal was to bring together treatment centers, sober livings, and recovery coaches from all over the nation in one place where we could talk, learn about other programs and their offerings, as well as have a little laugh with some icebreaker games. One of the discussions that came up was how technology and these virtual meetings have allowed people to connect that may never had the opportunity to do so in normal times. If there's a silver lining, it's the fact that we can now connect with people wherever they are!

This was a ton of fun and we will definitely be continuing to host these virtual meet-and-greets moving forward. Hope to see you in the next one!

Social Networking Groups

Another way that One Step is doing what we can to connect people within the addiction community is that we created a [Facebook group](#) and a [LinkedIn group](#). The goals of these groups are to bring people together where questions can be answered, topics discussed, resources and information shared, and just another place to network with other professionals and programs across the nation.

NEW: CRM feature built into One Step

We take our client's feedback very seriously and we decided to add in a highly requested feature onto our platform: a CRM. With this new feature, you can now keep track of all of your referral sources in one place. Not only that, with our outcomes tool, you can also track the volume of referrals from each source at a click of a button. We hope that this tool will help you to cultivate valuable relationships for you and your program.

In addition to connecting with others, One Step has also been proactively consulting our clients to help them adapt with the best digital resources to keep them competitive and moving forward. Our software has helped programs not only continue operating remotely, but the client app has been a huge help in ensuring connectivity and engagement with clients and residents. Now is the time to go digital, if you haven't already.

If there is anything else that One Step can do to help support the addiction community, please let us know. We want to do whatever we can to be a valuable resource for all!

Recent News and Updates

Phish Frontman Trey Anastasio Raises Over \$1 Million For New Drug Treatment Center

By: Jordan Hoffman, Vanity Fair

A.A. to Zoom, Substance Abuse Treatment Goes Online

By: Matt Richtel, The New York Times

Yale researchers' model for treating opioid use disorder gains widespread use

By: Erin Bailey, Yale Daily News

13 Investigates 'safer ways' for homeless to get mental health, addiction help

By: Ted Oberg and Sarah Rafique, ABC 13 - Houston

24-hour access to addiction services returns to Nashua after end of Safe Stations program

By: Kimberly Houghton, New Hampshire Union Leader

Crisis Within a Crisis: How COVID-19 Is Driving the Opioid Epidemic

By: Elizabeth Blossfield, Insurance Journal

Commentary: Kentucky's fight against drug addiction must include help from criminal justice system

By: Tim Robinson and Ben Chandler, Northern Kentucky Tribune

Recovery Unplugged, healing treatment through music

By: Abigail Hillerich, Local DVM

Contra Costa County lauds Clayton treatment center's efforts during fire

By: The Concord Clayton Pioneer

Hillsborough program aims to expand success of drug treatment court

By: Dan Sullivan, Tampa Bay Times

Upcoming Events

WCSAD- West Coast Symposium on Addictive Disorders:

- **December 3-4, 2020**

Evolution - Evolution of Addiction Treatment:

- **March 2-5, 2021**