



A Case Study on Chicago Recovery Communities Coalition



We sat down with Dora Dantzler-Wright, Executive Director of Chicago Recovery Communities Coalition and President of the Illinois Association of Extended Care, to talk about how One Step has improved her program



What changes have you experienced in your business that lead you to use One Step?

The capacity of our program grew, so we needed a software platform that would allow us to capture data and operate more efficiently. We did not want to be a dinosaur and as technology advances, we want to advance with it.



What drew you to One Step in the First Place?

One Step is very user-friendly. We were introduced to One Step at a NARR Conference and it came highly recommended by several current One Step customers.



How has your experience been so far?

Our experience has been great and we really enjoy using One Step. From the start to the finish of a client's journey with our organization, One Step is used.



What features of One Step have made the most impact on your business operations?

The digital forms and the way that it improves client admission is an amazing feature. It is as easy as clicking a button. In addition, the data collection that One Step automates has been critical for us. We have been able to leverage it when applying for important grants.



On a scale of 1 to 10, 10 being the most likely, how likely are you to recommend One Step to a colleague?

10! I recommend One Step to others all the time.

Want to learn more about how One Step can improve your program? Reach out to Info@OneStepSoftware.com