



## A Case Study on 21st District Recovery Court

We sat down with Taz Farmer from 21st Recovery Court in Franklin, TN to talk about how One Step has improved how his program operates



**What changes have you experienced in your business that lead you to use One Step?**

We now have an even smaller staff, so it's important to do things as efficiently as possible.



**What drew you to One Step in the First Place?**

I had heard good reviews from another recovery program in our city. I liked the idea that we had the capability to track people on a 24 hour basis. It was also more affordable than the monitoring program that we were using at the time.



**How has your experience been so far?**

My experience has been great. It is very user friendly and geared toward recovery more than other apps I have used. Due to the format, monitoring meetings and curfews is so much easier and faster.



**What features of One Step have made the most impact on your business operations?**

The user friendly format of the check-ins for the clients as well as for the staff checking curfews and meeting attendance. The affordable cost has also helped our program really as we are a non-profit and operate on a tight budget.



**What are your favorite features of One Step?**

It is easy to enroll people and the mobile check-ins are easy to read.



**On a scale of 1 to 10, 10 being the most likely, how likely are you to recommend One Step to a colleague?**

10

Want to learn more about how One Step can improve your program? Reach out to [Info@OneStepSoftware.com](mailto:Info@OneStepSoftware.com)